



IOM International Organization for Migration

## CALL FOR CVS

Position	: <b>Project Support Consultancy for IOM Nigeria DTM Programme</b>
Organizational Unit	: <b>Displacement Tracking Matrix- DTM</b>
Duty Station	: <b>Maiduguri</b>
IOM Classification	: <b>Consultant</b>
Type of Appointment	: <b>Consultant, 10 Months</b>
CFCV No.	: <b>CFCV2022/17</b>
Estimated Start Date	: <b>As soon as possible</b>
Closing Date	: <b>Tuesday, 08 March 2022</b>

Established in 1951, IOM is the leading UN Migration agency in the field of migration and works closely with governmental, intergovernmental, and non-governmental partners. IOM is dedicated to promoting humane and orderly migration for the benefit of all. It does so by providing services and advice to governments and migrants.

IOM is committed to a diverse and inclusive work environment. Read more about diversity and inclusion at IOM at [www.iom.int/diversity](http://www.iom.int/diversity). Applications are welcome from first- and second-tier candidates, particularly qualified female candidates. For all IOM vacancies, applications from qualified and eligible first-tier candidates are considered before those of qualified and eligible second-tier candidates in the selection process.

**Objective:** Enhancing displacement and mobility needs tracking, inter-sectorial needs assessment and monitoring displaced populations in Borno, Adamawa, and Yobe (BAY) States, North-East Nigeria.

### **Context:**

Since 2001, the International Organization for Migration (IOM) has continually supported the efforts of the Federal Government of Nigeria to strengthen migration management governance and effective responses to the humanitarian crisis in the Northeast. IOM provides lifesaving Shelter, Non-Food Items (NFI), Camp Coordination and Camp Management (CCCM), Water Sanitation and Hygiene (WASH), Livelihood and Mental Health and Psychosocial Support (MHPSS) to people in Northeast Nigeria. The IOM Displacement Tracking Matrix (DTM) is a key tool to the emergency response in producing information on the location and characteristics of crisis-affected populations and is endorsed as the key source of data related to the identification and the tracking of trends and patterns of mobility. IOM is also responsible for the management of nine humanitarian hubs on behalf of partners responding to the ongoing crisis.

Effective communication and feedback channels are essential to principled humanitarian action. They ensure the systematic sharing of timely and actionable information with people affected by crises, enable their involvement in key decisions and processes that impact them and also inform humanitarians on how response activities should be adapted to best serve the needs of the affected communities. The newly re-established North-east Nigeria Community Engagement and Accountability Working Group (AAP/CE WG) is working to improve the two-way communication between affected people and humanitarians and supporting these efforts using radio programming. It also facilitates an important opportunity to collaborate constructively with the Ministry of Information and Culture in both the design and delivery of

the project through use of State radio. It will target key LGAs across Borno, Adamawa and Yobe (BAY) states, reaching an audience of the public residing in these LGAs. Programs will be broadcast at a frequency of once every two weeks.

As a complement to existing feedback mechanisms, the radio project will serve as a supplementary mechanism for feedback and dialogue between humanitarians, the government and the communities they serve. Humanitarian response that is effective, is first and foremost a result of active engagement with affected communities, to better understand the quality of the response as well and fine-tune the frequency and scale as needed, and as response budgets permit.

Through DTM, IOM proposes to respond to the Inter-sectorial needs Assessment and Joint Intersectoral Analysis Framework (JIAF) by conducting various data collection activities (Focus Group Discussions, household-level surveys, monitoring of displacement needs, rapid needs Assessment) as requested by the Inter-sectoral Working Groups (ISWG) and Inter-sectoral Coordination Groups (ISCG). The project will support information sharing to affected populations. Regular meetings with ISCG / Assessment Analysis Working Group (AAWG) partners to ensure adequate JIAF / Inter-sectorial needs assessment methodology and forms will be organized.

### ***Core Functions / Responsibilities:***

Working under the overall supervision of the DTM Programme Coordinator based in Maiduguri; and the direct supervision of the Public Information Officer based in Abuja, the consultant will provide his/her technical support to a radio project under "Enhancing displacement and mobility needs tracking, inter-sectorial needs assessment and monitoring displaced populations in Borno, Adamawa, and Yobe (BAY) States". In particular, the Consultant will:

1. Finalize the framework for action and roll out related to the project
2. Engage in project advocacy with MoI, IOM, HCWG and AAP CE WG prior to roll out
3. Engage with all actors in the initial roll-out and implementation of the project
4. Ensure monthly calls with partners to finalize monthly radio show agenda
5. Conduct monthly progress checks, and ensure status reports written include details on progress, funds spent and further actions.
6. Ensure broadcast of radio programs on state radio every two weeks covering key issues in humanitarian response and gathering feedback from affected people.
7. Ensure delivery of 20 one-hour episodes for state radio across the states of Borno, Adamawa and Yobe.
8. Determine the program content in collaboration with the Ministry of Information and Culture, AAP/CE WG, HCWG and HCT partners.
9. Collect feedback on the delivery and impact of radio programmes.
10. Use the existing feedback mechanism to collect feedback from affected people.
11. Monitor and evaluate the implementation of the project based on means of verification and targets set.

### **Performance indicators for the evaluation of results**

- Number of radio programmes produced and broadcasted, according to the timeline
- Percentage of 2021 MSNA respondents who report receiving information in a preferred language other than Hausa
- Number of reports submitted on time (one per month), 10 in total

## ***Required Qualifications and Experience***

Master's degree in communications, public relations, Journalism and/or community engagement methods or a related field from an accredited academic institution with two years of relevant professional experience; or University degree in the above fields with four years of relevant professional experience.

Experience:

- Experience in supporting humanitarian response operations is required.
- Experience in supporting the north-east Nigeria humanitarian response is desirable.
- Knowledge of community engagement practices especially involving vulnerable and crisis-affected populations is required.
- Knowledge of approaches to accountability to affected people is required.
- Familiarity with existing community engagement modalities in north-east Nigeria, particularly complaints and feedback mechanisms, is an advantage.
- Experience in supporting inter-agency coordination efforts to strengthen accountability, such as through a multi-stakeholder working group, is an advantage.
- Excellent reporting and analytical skills required. Experience with donor reporting and/or reporting on community engagement practices.
- Excellent knowledge of English.
- IT literate

## **Languages**

Fluency in **English**; knowledge of multiple / Local languages advantageous.

## **Travel required**

Travel within Borno, Adamawa and Yobe States as required.

## ***Required Competencies***

### Values

- **Inclusion and respect for diversity:** respects and promotes individual and cultural differences; encourages diversity and inclusion wherever possible.
- **Integrity and transparency:** maintains high ethical standards and acts in a manner consistent with organizational principles/rules and standards of conduct.
- **Professionalism:** demonstrates ability to work in a composed, competent and committed manner and exercises careful judgment in meeting day-to-day challenges.

### Core Competencies – behavioural indicators

- **Teamwork:** develops and promotes effective collaboration within and across units to achieve shared goals and optimize results.
- **Delivering results:** produces and delivers quality results in a service-oriented and timely manner; is action-oriented and committed to achieving agreed outcomes.
- **Managing and sharing knowledge:** continuously seeks to learn, share knowledge and innovate.

- **Accountability:** takes ownership for achieving the Organization’s priorities and assumes responsibility for own action and delegated work.
- **Communication:** encourages and contributes to clear and open communication; explains complex matters in an informative, inspiring, and motivational way.

***Others***

Appointment will be subject to certification that the candidate is medically fit for appointment and verification of residency, visa, and authorizations by the concerned Government, where applicable.

Female candidates are encouraged to apply

***How to apply:***

Interested candidates are invited to fill out the form on the link <https://forms.office.com/r/D24t6yxdi4> and then submit applications via email to **HRNIGERIA@iom.int** indicating the position applied on the subject line **by Tuesday 08 March 2022.**

For the applications to be considered valid, IOM only accepts applications with a cover letter not more than one page specifying the motivation for application, addressed to **Human Resources, International Organization for Migration (IOM)**, and with a subject line **CFCV2022/17 Maiduguri. Consultant (DTM -Project Support)**

All applications should include a functional email address, mobile numbers, and detailed curriculum vitae (CV).

***Posting period:***

From 23.02.2022 to 08.03.2022