Product Owner

With increased adoption of data for business insights in our enterprise IT solutions and increased amount of data across different business functions, the need for a product owner / business analyst as an interface with the business and data leaders to speak both business and technical languages is becoming vital in our enterprise data hub. This position will be exposed to different types of challenges working with different Zones. This person will need to understand the purpose and scope of the project. The person needs to have prior experience in business intelligence and data warehousing projects. Someone who breathes data for a living. We are looking for someone who demonstrates • Intense collaboration • Thoughtful, fast, disciplined execution • Tenacious commitment to continuous improvement • Relentless drive to win.

Responsibilities include but not limited to

- Interface with the Business stakeholders to understand the requirements, document them and interact with the data lead to provide input to business requirements for the design of the solution.
- Explores the data and discovers patterns, meaningful relationships, anomalies and trends
- Good to have prior CPG domain knowledge in order to document, understand, create KPIs and maintain them in a central repository. He/she will be expected to have subject matter knowledge on the data and the go to person to know what exists and lacks in the data available in the hub.
- Interacts on a regular basis with the development & quality assurance team to explain to them the requirements, the business and data rules applied through the transformation and validate the test scenarios on the delivery
- Takes ownership of the delivery of the product as defined by the business.
- Able to understand the data, relationship between tables and documents transformation logic (Source to target mapping) to the minute detail for developers to understand
- Recommend use cases with the data available in the hub which will enhance the current product in place and add value to the business.
- Understands the current working and processes within the Data Hub and accordingly educates and aligns the business on expectations and timelines after consulting with the program manager and data architect
- Interact with the end user / stakeholder to understand the anomalies/data issues and ability to identify the root cause of the anomalies/issues by querying the data in the database.
- Interaction with the end user to understand the KPIs to be delivered, the layout of the KPIs on the dashboard and drive this requirement to the BI developer
- Ability to identify the objective of the project and based on discussion with stakeholders, create user stories that tag back to the final objective (Epic).
- Prioritization of user stories
- Accountable for created products, delivering in the product model and communicating the product needs with business partners
- Work with other Product Owners to increase the effectiveness of the application of scrum in the organization

ABInBev

- Inspires, leads, engages, coaches, develops and motivates a team of people/managers to deliver excellent services to business.
- Ensure that the scrum values of commitment, courage, focus, openness, and respect are embodied within the scrum team
- Ensure that the scrum team, Scrum Master, and stakeholders have understanding of scrum pillars of transparency, inspection, and adaptation associated with an empirical process
- Focus on the alignment of Solutions Services with Business goals and priorities while enabling a service culture.
- Develop and implement a globally aligned service management strategy and operations plan.
- Financial planning, budgeting, cost and performance management for the end-to-end functional service area including outsourced services.
- Identify and pursue opportunities for synergy from aligning technologies, tools and platforms.
- Engage and build the relationships within the Solutions function and with the business to ensure alignment, unlock value and unleash performance.
- Continuously seek improvements in processes, products and technology within the team, function and the business to continuously improve quality and customer satisfaction.
- Manage the change process when improvements are implemented.
- Define globally aligned service policies, procedures, standards tools and operating plans and ensure compliance.
- Manage operational risk and controls taking proactive action where necessary.
- Negotiate and manage SLA/OLA's for the service area with regular analysis, review and reporting of the actual performance against target to ensure service is delivered line with agreed performance measures (KPI's)
- Adhere to the published governance model and communication plan ensuring that these are implemented consistently across the business functions.
- Review SLA/OLA targets and publish regular reports on service performance and achievement to the business and other key stakeholders
- Develop and implement a globally aligned strategy and model for managing3rdparty suppliers ensuring quality, performance and compliance against contractual obligations and SLA's.
- Shape third party underpinning agreements and conduct regular contract compliance reviews, ensuring all gaps are remediated
- Maintain day to day responsibility for the ownership and resolution (including any referral or escalation as may be necessary) of Service Management issues which arise in connection with (ITSM) Services
- Support with the transition of new services from Solutions into Business
- Create and maintain the catalog description of existing services offered in the Service area
- Ensure proper service availability, capacity and performance management is in place and performed

Requirements & Skills

- Level of educational attainment required: B Tech, MCA, MSc, MTech, MBA
- Previous work experience required
- 5 to 8 years of overall experience with focus on BI projects, reporting and automation.

ABInBev

- 3+ years of experience as business analysis
- Techno functional in nature who can get their hands dirty with data and understand data structuring and modelling.
- CPG domain knowledge is an added advantage.
- Process knowledge within the CPG domain and business area.
- Well-articulated and structured communication skills is a mandate as the person will be pivotal in communicating with business from across the globe and development team.
- Retains the pulse of domain or business area by remaining connected to various stakeholder groups.
- Language skills required: English (Fluent)
- IT skills required
- Agile, Scrum, Project lifecycle
- Business Analysis
- Requirement documentation and elicitation
- Basic SQL knowledge for data validation and root cause analysis
- BI visualization skills

This role is based in Lagos, Nigeria

ABInBev